Proceedings of the 2014 Winter Simulation Conference A. Tolk, S. Y. Diallo, I. O. Ryzhov, L. Yilmaz, S. Buckley, and J. A. Miller, eds.

OPTIMIZING THE DESIGN AND OPERATION OF A BEER PACKAGING LINE THROUGH AN ADVANCED SIMIO-BASED DES TOOL

Natalia P. Basán Mariana E. Cóccola Carlos A. Méndez

INTEC (UNL-CONICET) Güemes 3450 Santa Fe, 3000, ARGENTINA

ABSTRACT

Discrete event simulation (DES) techniques cover a broad collection of methods and applications that allows imitating, assessing, predicting and enhancing the behavior of large and complex real-world processes. This work introduces a modern DES framework, developed with SIMIO simulation software, to optimize both the design and operation of a complex beer packaging system. The proposed simulation model provides a 3D user-friendly graphical interface which allows evaluating the dynamic operation of the system over time. In turn, the simulation model has been used to perform a comprehensive sensitive analysis over the main process variables. In this way, several alternative scenarios have been assessed in order to achieve remarkable performance improvements. Alternative heuristics and optimization by simulation can be easily embedded into the proposed simulation environment. Numerical results generated by the DES model clearly show that production and efficiency can be significantly enhanced when the packaging line is properly set up.

1 INTRODUCTION

In the current context of increasingly competitive markets, production activities must be properly accomplished in order to ensure high quality products. This often translates into a better product presentation, which needs to fit today's market requirements. In this way, the demand growth and the trend to specialize the presentation of products are putting pressure on companies to perform more diversified tasks on their packaging lines, which have become more complex in the last years.

This paper aims to analyze the operation of the main packaging line of an international beer company located in Argentina. The simulation study is mainly motivated by the low efficiency of the line, according to the level desired by the managers. This implies a reduction on the current production level due to the packaging process is an essential stage in the whole production process.

The main objective of this work is to identify, analyze and reduce the causes affecting the productivity of the packaging line. Modern simulation techniques has recently emerged as proper tools to cope with complex decision making problems (Aguirre et al. 2008; Aguirre et al. 2011). Therefore, a comprehensive simulation-based model has been developed in order to determine the potential changes to improve the performance of the facility. The modern SIMIO modeling software was used for developing the simulation model. After model development and validation, different alternative scenarios (current, suggested and theoretical) were assessed in order to determine the more suitable line design and operation that allows increasing economical benefits.

The manuscript is organized as follows. Section 2 describes the main features of the bottling beer process. Afterwards, in Section 3, an explanation of how the simulation model was developed is given.

Section 4 shows how simulation results are used to validate the performance of the current operation of the line and highlights its potential improvements. Finally, the article concludes with some discussion and remarks in Section 5.

2 FEATURES OF THE BEER PRODUCTION PROCESS

A generic beer production process involves eight manufacturing stages: (i) Malting, (ii) Malt Milling, (iii) Mashing, (iv) Cooking, (v) Wort Cooling and Clarification, (vi) Fermentation, (vii) Maturation, and (viii) Packaging. The amount and type of raw material to be processed in each stage depends of beer type to be produced (Kuo 1975).

2.1 Packaging Line

This work is focused on the packaging step. In a packaging line, the beer drawn from a holding tank is filled into bottles, which are then capped and labeled. A flowchart of a common beer packaging process is depicted in Figure 1.

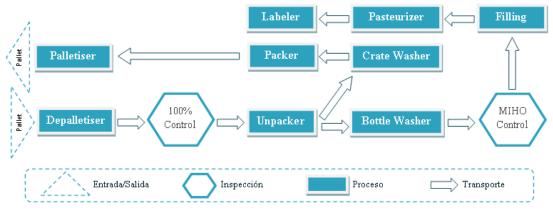


Figure 1: Beer bottling process.

The first operation in a packaging line is the depalletizing stage, where the empty bottles are removed from the original pallet packaging. Then, an inspection operation named 100% control is performed manually by an operator so that defective items or bottles that could harm machines on the line are removed. After that, bottles and drawers are separated and then sent to washer machines in different lines. The bottles must be rinsed with filtered water or air before being refilled. This physical and biological cleaning is performed to remove dirt, labels, adhesive, and foil from the glass bottles. The bottle enters then to a container inspector which controls that all cleaning agents used in a previous stage have been removed. Next, a filling machine is used so that the beer drawn from a holding tank be filled into the clean bottles. After that, a cap is applied to each bottle to seal it. To ensure the quality of product, the filled and capped bottles are then sent to a pasteurization stage, where they are kept until "minimum durability date". Once the bottles reach this date, they enter to a labeling machine where a label is applied to each one. Then, a level-cap inspection is performed to reject bottles that do not satisfy required characteristics as filling level, internal pressure, and missing labels and caps. Finally, the product is located into drawers, which are packed into pallets and warehoused, ready for sale.

3 SIMULATION MODEL OF THE BEER PACKAGING PROCESS

Process simulation and modeling tools have become an issue of increasing importance to the industry in process design and operation. The operation of a complex real-world process evolving over time can be studied in detailed by developing a discrete event simulation model (Banks et al. 2004).

To build a model, it is first necessary to understand how the real process is operated. In this way, all the necessary data from the brewing company under study was collected by using several alternative techniques (Law and Kelton 1991): (i) staff interviews, (ii) in-situ observation, and (iii) historical data collection, among others. The information gathered was then analyzed, filtered and documented. Such procedure allows to identify critical points and potential problems to be solved in the current and desired operation of the packaging process (Basán et al. 2013; Gleizes et al. 2010).

Once data collection was completed, statistical analysis of data was performed to determine the probability distributions that best fit the data collected. For this task, an input analyzer tool was used. Then, a computational model was developed by using the SIMIO modeling environment. In order to represent the operation of the bottling line, the following components are to be considered within the model:

- Bottles, Drawers, and Pallets running on the line.
- Machines performing filling, labeling, and cleaning operations.
- Belt conveyors locating between machines.
- Operators working on the line.

3.1 The SIMIO Simulation Environment

SIMIO is a novel and innovative object-oriented modeling framework for flow simulation of complex discrete event systems and procedures. This computational tool allows building graphical animation models in both 2D and 3D, which simplifies the presentation and validation of simulation results (Thiesing et al. 1990).

In SIMIO, each physical component of the real process, such as bottles or machines, is represented by an object with a predefined behavior, which can be extended by adding additional user procedures in the model. Four animation views of the proposed SIMIO-based simulation model are given in Figure 2.

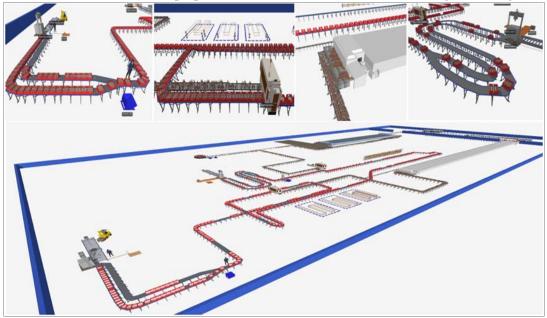


Figure 2: 3D graphical views of the packaging line.

3.2 Packaging Line Model

Standard SIMIO objects as source, server, and sink, connected by paths, have been used to build the simulation model. A detailed description of how the bottling line has been modeled computationally is

given below.

Pallets, Drawers, and Bottles: As shown in Figure 3, they are the dynamic entities processed on the line. The arrivals of pallets full of empty bottles are generated by a "Source Object". The bottles enter to the line once they are removed from its original pallet packaging by using the depalletizer machine.

Depalletizer Machine: As shown in Figure 4, a "Separator Object" is used to represent how the depalletizer machine loads empty bottles from pallets onto the belt conveyor. The property "Processing Time" determines that each pallet is processed in 50 seconds while the "Copy Quantity" property specifies that 50 new entities, each one represents a drawer full of empty bottles, are remove from every incoming pallet.

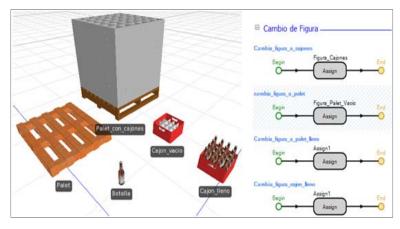


Figure 3: Dynamic entities (bottles, drawers, and pallets) and process to change entities.

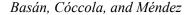
		Properties: Despaletizadora (Separator) Separation Logic		Properties: Paletizadora (Combiner) Matching Logic				
		Separation Mode	Make Copies	Batch Quantity	50			
		Copy Quantity	50	Matching Rule	Any Entity			
		Copy Entity Type		Parent Ranking	First In First Out			
		Process Logic		Member Ranking	First In First Out			
		Capacity Type	Fixed	Process Logic	Charles and		Cantidad de Palets	
The second second		Initial Capacity	1	Capacity Type	Fixed		paletizados	
Numero de Palets		Ranking Rule	First In First Out	Initial Capacity	1		0	
Actibados		Dynamic Selection Rule	None	@ Parent Transf	0.0		0	
	-	🖂 Transfer-In Time	0	Member Trans				400
0	-	Units	Seconds	Processing Time	49			
	-	Processing Time	50	Units	Seconds		(m (m	
		Units	Seconds	Buffer Capacity	Seconds	()-8X	•	
nbo de paliets Despaletizadori Centridad de Capre Gespaletizadori			Reliability Logic Scondary Resources Inancials Advinced Options Advanced Options Amation		Salido_de_Palets	Cantidad de pa en la entrad		

Figure 4: 2D SIMIO model (depalletizer machine and palletizer machine).

Unpacker Machine: the "Separator object" is used to represent the unpacking operation, which is similar to the depalletizing one. In this second stage of bottling line, 12 new entities, representing empty bottles, are removed from each entry drawer.

Between the two operations describe above, there is an additional process (Control 100%) that inspects the drawers entering to the line. In this way, a "SIMIO process", which uses a probabilistic function, was defined to reject defective entities (see Figure 5).

Bottles Washing: This operation is represented by placing 40 "Conveyor objects" into the SIMIO model. Each of them represents a real belt conveyor and can transport until 710 bottles. The input/output logic of this stage, described in Figure 5, assures that bottles will be within washing machine by at least 45 minutes.



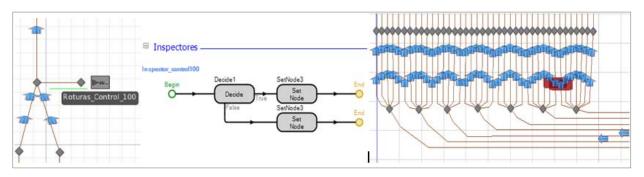


Figure 5: 2D SIMIO model (control 100% and washing machine).

Here, it is important to remark that SIMIO standard elements as "Event" or "Timer" are to be used in order to represent the washing machine input logic. The bottles enter the equipment through "hits"; there is a palette that, every 2 seconds, places 40 bottles onto "pocket inputs" for then being washed. To model this behavior, whenever a bottle needs to use the washing machine, it must wait until an event called "Active_Washing" is activated. A "Timer element" is used so that such event can be triggered every 2 seconds. Thus, we ensure that each group of bottles will enter machine at the same time and consequently the input speed of the equipment is fulfilled.

Empty Bottles Inspector (MIHO): This process stage aims to verify the bottles that have been previously processed in the washing machine. As shown in Figure 6, a "SIMIO basic node" is used to represent this operation. Such node has one input path and three output paths. The first output path receives the bottles that have a physical defect. The bottles that have some dirt are sent to the second one. Finally, the accepted bottles continue their normal processing to the third output path.

Filling Machine: This operation has been modeled with a "Conveyor object". As shown in Figure 6, the object property "Initial Traveler Capacity" indicates that 154 bottles can be transported at the same time. Such carrying capacity is equal to the amount of filling valves. Next operation, capping, it is modeled with the same processing capacity of filling machine.

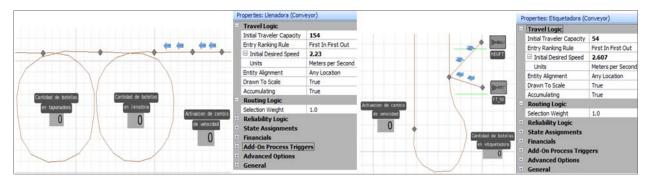


Figure 6: 2D SIMIO model (filling machine and pasteurizing machine labeler machine).

Pasteurizer Machine: This equipment has two floors which have been represented in SIMIO by 60 conveyors working in parallel (processing capacity). In this stage, bottles cross through "rainfall areas" that provide water at different temperatures.

Labeler Machine: This equipment unit has an operation similar to the filling machine (see Figure 6). Once bottles were labeled, two inspectors control them. This process is defined similarly to Control 100% described above. In order to compute the total amount of rejected bottles, two "Sink object", HUEFT and FT 50, have been defined into simulation model.

Packer and Palletizer Machine: A "Combiner module" has been used to model the behavior of the packer and palletizer machine (see Figure 4). For packing, 12 bottles are assembled into a drawer. After that, the palletizer machine puts together 50 drawers in a pallet (10 drawers per stack, 5 stacks per pallet). Then, the complete pallets are sent to storage which has been modeled with a "Sink module".

Accumulation Tables: Since the machines are exposed to internal faults, the accumulation tables guarantee the uninterrupted running of the beer bottling line. These tables assure that bottleneck equipment, in this case the filling and capping machine, may continue processing when either a lack of bottles in the input or bottle accumulation in the output takes place.

Through the packaging line, there are three accumulation tables, two for bottles and one for drawers. The first accumulation table is located between the empty bottles inspector and the filling machine (see Figure 7). The second one is located between the pasteurizer equipment and labeling machine while the drawer accumulator is situated between the unpacker machine and the packer unit. Furthermore, Figure 7 shows a "Monitor element" which has been used to control the capacity of the conveyor located above the accumulation tables for bottles. If this capacity changes, a process called "Activar_Mesa" is triggered by the monitor. This process verifies that the conveyor capacity does not exceed 90% of its maximum capacity. If this happens, the accumulation table is activated.

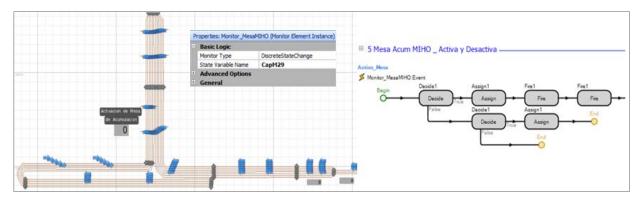


Figure 7: 2D SIMIO model (accumulation table for bottles and monitor element).

In addition, a binary variable named Activar_Mesa_N determines the current state of accumulation table N. If such table is activated, Activar Mesa N values 1; otherwise, it is set to zero.

Transports: There are two transport lines, one for bottles and other for drawers. "Basic Node elements" and "Conveyor objects" have been used to model such lines. The conveyor objects have important properties to be set by the user such as speed, traveler capacity, and the option for accumulating or non-accumulating paths. Moreover, the drawer line has single conveyors while the bottling line has variable width conveyors, which allow carrying from one to ten bottles in parallel.

Several SIMIO procedures, whose logic is embedded within "Basic Nodes elements", were defined into the simulation model to have together conveyors with variable carry capacities. Each defined procedure uses a discrete distribution so that the bottles can be distributed on conveyors with available capacity. If one of them is above the limit of its capacity, other one in parallel must be chosen.

Drawers Combiner: On the belt conveyor of drawers, there are two combiners which aim to join two lines into a single or reversely (see Figure 8). The first combiner is located after the depalletizer machine, more precisely where Control 100% is performed. The second combiner is situated before palletizer machine and its function is to divide the belt conveyor from the packer machine in two lines.

A set of SIMIO procedures has been defined to explicitly represent the behavior of the two drawer combiners, as represented in Figure 8. Since the capacities of the two conveyors involved in the combiners are different, more drawers are taken from the largest one in order to maintain a balance in the

accumulation of the conveyors involved. It is worth to remark that when one conveyor is moving, the other stops running.

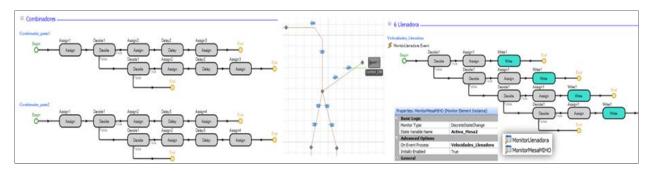


Figure 8: 2D SIMIO model (Drawers combiner) and SIMIO processes.

Sensors: Under normal operating conditions, machines on the packaging line work independently. It avoids that compatibility problems can appear when different equipments are put together on the same packaging line. However, some issues can emerge when operations are not properly coordinated. As a result, equipment should be monitor individually and a considerable time is spent in starting up and shutting down operations.

Several sensors control the number of bottles or drawers on the line. Such devices, located on strategic points of the belt conveyors, emit signals so that conveyors or machines can start or stop their activities. The sensors are switches that are activated or deactivated according to whether they are in contact with the object. To represent the above behavior, three monitors have been defined for incoming and outgoing conveyors of each machine (see Figure 8). If a capacity change is detected in them, the monitors trigger a process determining the speed at which the equipment should operate. For example, if there is no accumulation in incoming conveyors and there are drawers on outgoing line, the unpacker machine operates at low speed. Otherwise, if there is accumulation in the incoming conveyor, the machine is capable of running at a higher rate. In this way, three states are defined for each equipment: (i) stopped, (ii) low speed and (iii) high speed. A variable is used to determine the machine state at a given time. The possible values of this variable are: 0 (if the machine is stopped), 1 (if the equipment is operated at low speed) or 2 (if the machine is running at high speed).

For filling and capping machines, sensors are used to monitor their incoming conveyors (see Figure 8). If such lines are not full of bottles, both machines stop working. In turn, if the accumulation table, located after the bottle inspector machine, is activated, the filling equipment will run at a greater rate. The normal filling speed is of 550 bottles per minute while 600 bottles per minute are filled when the machine operates at high speed.

4 MODEL VERIFICATION AND VALIDATION

In this work, the verification process was carefully performed first in order to assure that the computational model was adequately codified. Then, the validation process was accomplished. According to (Banks et al. 2004), the goal of validation is twofold: (i) to produce a model that represents true system behavior and (ii) to increase to an acceptable level the credibility of the model, so that the model will be used by managers and others decision markers. A verified and validated model allows to perform a sensitivity analysis on the system performance.

4.1 Sensitivity Analysis

Once validation step was completed, alternatives scenarios were evaluated by experimenting with the simulation model. The goal was to determine the potential changes for performance improvement in

existing facilities. In this way, the simulation model developed with SIMIO was run in experimentation mode. One or more key properties on the model were modified to evaluate the impact on the whole system performance, mainly on the number of processed bottles in the filling machine, which is the bottleneck asset in the packaging line. The scenarios analyzed were as follows:

- Scenario 1 considers the current system configuration.
- Scenario 2 defines theoretical speeds of the machines with regards to line design ("V Line"). It is assured that the bottleneck asset is neither starved of material nor blocked due to any issues happening in the upstream and downstream units, respectively.
- Scenario 3 combines the features identified in Scenario 2 with the option of using a drawer collector between packer and unpacker machine.
- Scenario 4 modifies Scenario 2 by changing the logic of drawer combiner located after the depalletizing machine.

• Scenario 5 modifies Scenario 2 by increasing conveyor speeds operating in the cleaning room.

The previous scenarios were defined in order to evaluate the following performance indicators:

- Filling machine efficiency: Taking into account the speed of filling machine, this parameter is determined by dividing the real amount of bottles that were filled during the simulation time by the number of bottles that should have been processed during the same time.
- Effective efficiency global indicator: Taking into account the speed of palletizer machine, this indicator is computed by dividing the amount of bottles processed during the simulation time by the theoretical number of bottles that should have been processed during the same time.
- Occupancy rate of belt conveyors: It allows analyzing and modifying the operation of conveyors that have a high occupancy.
- Number of pallets full of empty bottles entered to the bottling line vs. Number of pallets full of filled bottles produced: It indicates the productivity level achieved by the bottling line in a work shift of 8 hours.
- Changes in the speed and stability of the machines: The goal is to reduce machine downtime.

4.2 Results

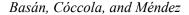
The design of packaging line is based on the concept of "V Line". The filling machine speed, which is the bottleneck asset, is taken as reference to define the speed of machines located upstream and downstream.

Their speeds are increased from 10% to 15% according to distance from filling machine. It is assured that the bottleneck asset is neither starved of material nor blocked due to any issues upstream and downstream, respectively. Figure 9 compares the theoretical speeds to which machines should run according to a filling machine speed of 550 bpm with the current machine speed on the line.

In addition, the productivity of packaging line is determined from equipment efficiency. This performance indicator is calculated as shown in Eq. (1). The theoretical number of bottles produced is derived from the filling machine speed, which is the bottleneck stage of the packaging line.

$$Efficiency = \frac{Actual \ number \ of \ bottles \ produced}{Theoretical \ Number \ of \ bottles \ produced} \tag{1}$$

Taking into account the production data of 3 consecutive months, Eq. (1) has been used in order to determine of productivity efficiency of each month analyzed. From this data, it follows that the packaging line has an actual average efficiency of 66.77%. It is worth to remark that when the computational model developed was run to quantify the performance of packaging line, the simulation output reported a line efficiency of 66.8%. Other performance indicators, such as the number of pallet produced by work shift and the production rate in each machine, were considered to validate the model too. The inherent advantages of the simulation study are highlighted by evaluating the alternative scenarios specified above (Law and Kelton 1991). The results obtained in each of them are described below.



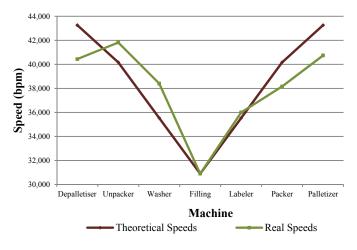


Figure 9: "V" line with ideal and actual speeds.

4.2.1 Results for Scenario 1

The use of the simulation model to evaluate the current system configuration has returned as a major result that the filling machine do not maintain a uninterrupted operation due to its speed change over time. This is because downstream and upstream machine stops several times during production process.

A problem to be analyzed is related to the level of accumulation of drawers and bottles between each machine. For scenario 1, results show an imbalance in two sectors of packaging line. On the one hand, there is an accumulation of bottles in the feeding-area, more precisely in one of conveyors located between the palletizer machine and the drawer combiner. On the other hand, a high accumulation of bottles takes place in the belt conveyor of the clean room, located between the bottle washing machine and the empty bottle inspector.

It is important to remark that the conveyors located between the washing equipment and the inspector machinery should maintain a correct profile of accumulation so that the number of shutdowns of washing machine can be reduced. However, the operation of packaging line shows that there is a high level of accumulation of bottles in those conveyors actually.

Besides, a high accumulation in conveyors situated before depalletizing machine may cause that this equipment stops. Consequently, all operations upstream will be affected too. The sequences of shutdowns for depalletizer and unpacker machines are given in Figure 10.

4.2.2 Results for Scenario 2

By simulating theoretical speeds of the machines with regards to line design, a higher number of shutdowns were observed in the bottleneck equipment. Hence, scenario 2 results in a lower stability of the line, a lower efficiency level of the filling machine (61.1%) and a lower global effective efficiency (58.4%). In turn, results show an imbalance accumulation in the conveyors of both the clean room and the feeding area, similar to previous scenario.

In order to increase throughput and efficiency of the packaging line without modifying machine speeds, new alternatives from scenario 2 were proposed and their results are detailed below.

4.2.3 Results for Scenario 3

In this case, the options of incorporating a drawer accumulator and an operator were considered in order to improve the results of previous scenario. Three alternatives were proposed: (i) it includes a drawer accumulator, (ii) it includes an operator, and (iii) it considers both a drawer accumulator and an operator. For each of proposed alternatives, simulation results were analyzed in order to determine performance

improvements. If a drawer accumulator is used, an efficiency of 61.2 is achieved. However, no significant changes were detected in the other cases with respect to the Global Effective Efficiency Indicator.

For a work shift, the operation speeds of unpacker and packer machines show a significant reduction in the number of machine stops by using the drawer accumulator. However, the usage of critical equipment, i.e. the filling machine, was not upset and the amount of product being palletized is maintained in 115400 bottles. This is so because the stoppage of machine is minimized by the design of the packaging line, in which there are conveyors behaving as buffers between machines. Consequently, an investment from company is not justified because there is no impact on the whole performance of the line.

4.2.4 Results for Scenario 4

In this scenario, two operation alternatives for the drawer combiner situated after the depalletizing machine were evaluated. The waiting time of combiner is changed in the first alternative while the number of drawers to be transported by each conveyor is modified in the second one.

Simulation results show that a reduction in the idle time was achieved for the depalletizer machine and upstream equipments (see Figure 10). Thus, a higher stability in the first stage of the line is reached when a proper change is introduced in the feeding sector.

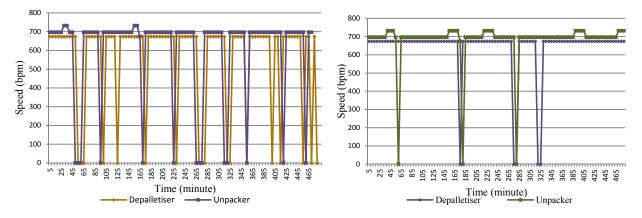


Figure 10: Stops of depalletizer and unpacker machines for Scenarios 1 and 4.

Moreover, an efficiency of 67.2 % (177462 bottles filled) was reported by the simulation runs. Thus, scenario 4 represents the best alternative to improve the efficiency of filling machine by reducing the idle time of this bottleneck equipment. In addition, a reduction in the number of equipment stops is observed with respect to scenario 2 (see Figure 11).

4.2.5 Results for Scenario 5

This scenario evaluates the efficiency of the packaging line when the speed of conveyors located in the clean room is increased from 5% to 50%. Simulation results show that an important improvement in production level can be achieved when the conveyor speeds are increased by 25%. The performance of the bottleneck machine is shown in Figure 11. From this picture, it follows that a growth in the stability of filling machines is achieved with regards to scenario 2 because the number of stops of this equipment is reduced. In addition, a higher balance of bottles accumulated on the conveyor is observed. Consequently, the utilization rate of conveyors located between the inspector and filling machine is increased.

4.2.6 Evaluation of Results

Having analyzed the most relevant scenarios, the major performance indicators reported in each of them are summarized in Table 1 and Table 2. Therefore, we conclude that scenario 5 achieves the highest

level of efficiency in terms of the bottleneck resource and also the highest level of overall effective efficiency.

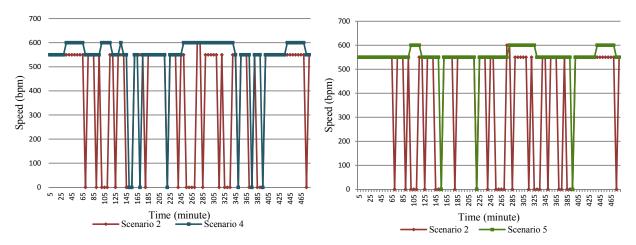


Figure 11: Comparison of filling machine speeds for Scenarios 2, 4 and 5.

Scenario	Processed in filling bottles	Processed in bottles depalletizer	Processed in bottles Palletizer
1	165059	157200	151800
2	161375	160200	154200
3	161512	162000	155400
4	177462	178800	175200
5	206200	211200	204000

Table 1: Summary of scenario results.

Scenario	% Efficiency	% Effective Global Efficiency
1	66,8	61,4
2	61,1	58,4
3	61,2	58,9
4	67,2	66,4
5	78,1	77,3

Table 2: Summary of efficiency indicators.

From Table 2, it follows that efficiency can be increased 11.3% by introducing the proposed changes in scenario 5 to the actual configuration of the packaging line. Such changes can be done with minimum cost and the improvements in the operation of the line will provide the desired return on investment.

5 CONCLUSIONS

An innovative discrete event simulation modeling tool has been developed to quantify the performance of the main packaging line of an international beer company located in Argentina. The work aims to evaluate alternative scenarios to maximize production and efficiency. It has been possible to determine that the efficiency of bottleneck asset, in this case the filling machine, and the holistic performance of the line can be improved by properly setting machine speeds and the use of accumulators. In addition, short stops primarily derived from simple causes can be reduced drastically by avoiding complex operations on

the machines, although there are also small stalls that can only be removed using sophisticated methods of analysis and operations with high technical content.

According to simulation results, the productivity of the packaging line is affected mainly by modifying the logic of conveyors belts located in the feeding area and clean room. Moreover, the line is sensitive to changes in machine speeds, which are operated at a speed below the nominal one. It is worth to remark that for fixed values of speed and transport machines, no investment is needed by the company, because they have the materials and labor necessary for the modification of the same drivers. Moreover, the study remarks that increasing the efficiency ratio on a particular machine line, from the reduction of a kind of loss, not always produces an increased rate of the whole efficiency of the line. This is because the relationships and interactions in the real system are intrinsically complex and some degree of uncertainty is present. The proposed model can be easily utilized and adapted to evaluate future changes in the operation and design of the main beer packaging line of the company. This work can also be modified to evaluate and improve the performance of beer packaging lines of other companies.

REFERENCES

- Aguirre A., E. Müller, S. Seffino, and C. Méndez. 2008. "Applying a simulation-based tool to productivity management in an automotive-parts industry". In *Proceedings of the 2008 Winter Simulation Conference*, edited by S. J. Mason, R. R. Hill, L. Mönch, O. Rose, T. Jefferson, and J. W. Fowler, 1838-1846. Piscataway, New Jersey: Institute of Electrical and Electronics Engineers, Inc.
- Aguirre A., V. Cafaro, C. Méndez, and P. Castro. 2011. "A simulation-based framework for industrial automated wet-etch station scheduling problem in the semiconductor industry". In *Proceedings of the 23rd European Modeling & Simulation Symposium*, 384-393.
- Banks, J., J. S. Carson, B. L. Nelson, and D. M. Nicol. 2004. *Discrete-Event System Simulation*. 4th ed. New Jersey: Prentice-Hall, Inc.
- Basán, N., L. Ramos, M. Cóccola, and C. A. Méndez. 2013. "Modeling, simulation and optimization of the main packaging line of a brewing company". In *Proceedings of the 25rd European Modeling & Simulation Symposium*, 551-560.
- Gleizes, M. F., G. Herrero, D. C. Cafaro, C. A. Méndez, and J. Cerdá. 2010. "A discrete-event simulation tool for efficient operation of refined products pipelines." *Computer-Aided Chemical Engineering* 28:58-79.
- Law, A., and W. D. Kelton. 1991. Simulation Modeling and Analysis. 2nd ed. McGrawHill.
- Ross, S. M. 1993. Introduction to Probability Models. 5th. ed. San Diego, CA: Academic Press, Inc.
- Thiesing, R., C. Watson, J. Kirby, and D. Sturrock. 1990. "SIMIO Reference Guide, Version 6.0." SIMIO LLC.

AUTHOR BIOGRAPHIES

NATALIA BASAN is an Industrial Engineer and PhD student conducting research in hybrid simulation tools for scheduling of automated production systems. Her email address is nbasan@intec.unl.edu.ar.

MARIANA COCCOLA is an Information Systems Engineer and a PhD student conducting research in optimization & simulation tools for logistics systems. Her email address is mcoccola@intec.unl.edu.ar.

CARLOS A. MENDEZ is a Titular Professor of Industrial Engineering at Universidad Nacional del Litoral (UNL) in Argentina as well as a Researcher of the National Scientific and Technical Research Council (CONICET) in the area of Process Systems Engineering. He has published over 200 refereed journal articles, book chapters, and conference papers. His research and teaching interests include modeling, simulation and optimization tools for production planning and scheduling, vehicle routing and logistics. His group's web page is: http://servicios.intec.santafe-conicet.gob.ar/grupos/capse/.